

Referral for Home Safety Visit by Devon & Somerset Fire & Rescue Service

Your clinical team have identified that you may benefit from a Home Safety visit when you return to your property. You have agreed for a referral to be made on your behalf and this leaflet explains what this visit is about. Please ensure your relatives or carers are aware of this referral if appropriate.

The referral is made directly via the following link:

www.dsfire.gov.uk/safety/home/book-home-safety-visit

A Home Safety visit is a free service that is offered to people who live in Devon and Somerset.

A Home Safety Technician will visit your home at a convenient time to see what you can do together to make you safer. The visit usually takes around 45 minutes and covers:

- checking smoke alarms are set up correctly
- making a fire escape plan
- using electricity safely
- cooking safely
- keeping children safe from fire
- identifying and discussing any further support, including fitting specialist fire safety equipment where required.

Who do they support?

- Any household with children under the age of 18
- Anyone aged over 65
- Anyone with a disability, mobility issue or sensory loss
- Anyone who smokes and lives alone
- Anyone with a thatched property
- Many vulnerable people

Time slots available

They carry out home safety visits from Monday to Friday, between the hours of 9am and 5pm.

You will be offered a morning slot (a visit between 9.30am and 1pm) or an afternoon slot (a visit between 1pm and 5pm).

They try not to offer specific times, so that the technicians are able to plan their day in the most time effective way. This can be discussed further when a visit is booked either by yourself, your family or your referring clinical team.

The Trust cannot accept any responsibility for the accuracy of the information given if the leaflet is not used by Royal Devon staff undertaking procedures at the Royal Devon hospitals.

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