

## Breast care nurse specialist – secondary breast cancer

### Other formats

If you need this information in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, please contact the PALS desk on 01271 314090 or at [ndht.pals@nhs.net](mailto:ndht.pals@nhs.net).

This leaflet has been produced for patients who have a diagnosis of secondary breast cancer. It gives you general information about the secondary breast care nurse Jackie, and how she can support you.

Jackie joined the Breast Care Team in January 2020. She had previously worked as a clinical nurse specialist at the North Devon Hospice. The secondary breast care nurse role is new for the Trust and will evolve over time, but Jackie would love your feedback on how this service can be further developed.



Jackie works closely with professionals within the hospital and the community involved in your care to ensure you have the appropriate help and support by providing:

- Provision of information on your diagnosis and treatment options to allow informed decision making
- Psychological support
- Advise on symptom control and liaison with the Acute Oncology and Specialist Palliative Care Teams
- A link between hospital and community services
- Sign posting and referral to other agencies, for example, welfare and benefits.
- Group workshops
- Clinic appointments

Decisions about your treatment and care are best when they are made together. Jackie will support you at clinic appointments to help you understand your options and listen carefully to your views and concerns. She will complete an individual assessment of needs at diagnosis and at other points of your pathway to ensure that support is appropriate for your needs and at the right time for you.

## Contact details

Tel: 01271322483 (answer phone messages will be dealt with between 9am – 4pm, Monday to Friday)

### **PALS**

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or email [ndht.pals@nhs.net](mailto:ndht.pals@nhs.net). You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

## Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at [www.careopinion.org.uk](http://www.careopinion.org.uk).

Northern Devon Healthcare NHS Trust  
Raleigh Park, Barnstaple  
Devon EX31 4JB  
Tel. 01271 322577  
[www.northdevonhealth.nhs.uk](http://www.northdevonhealth.nhs.uk)

© Northern Devon Healthcare NHS Trust  
This leaflet was designed by the Communications Department.  
Tel: 01271 313970 / email: [ndht.contactus@nhs.net](mailto:ndht.contactus@nhs.net)