

Drive-through cardio-respiratory service

Other formats

If you need this information in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, please contact the PALS desk on 01271 314090 or at ndht.pals@nhs.net.

Cardio-respiratory service

We provide a service for patients who require an ECG heart monitor to be collected and returned, and also for patients who require a breathing test prior to an outpatient appointment.

Booked appointment

The drive-through service will be available **by appointment only** – please attend at your appointment time. **You will have received an appointment letter with this leaflet.**

Attending your appointment

On arrival at NDDH, follow the yellow ‘Drive-through’ signs directing you to the visitor car park and take a ticket at the entry barrier. Further signs will lead you through the car park to the reception cabin where a marshal will then provide you with further instructions.

You will be required to remain in your vehicle at all times, and everyone in your vehicle will be required to wear a face mask for the duration of your appointment unless instructed to remove it.

At the end of your appointment, you will be directed to leave the car park through the raised exit barrier. You will **not be required to pay** a parking charge.

For breathing tests – please bring your height and weight measurements with you.

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or email ndht.pals@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at www.careopinion.org.uk.

Northern Devon Healthcare NHS Trust
Raleigh Park, Barnstaple
Devon EX31 4JB
Tel. 01271 322577
www.northdevonhealth.nhs.uk

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Tel: 01271 313970 / email: ndht.contactus@nhs.net