

## Learning from nosocomial Covid-19 infections at Northern Devon Healthcare Trust ACTION PLAN

<b>Person responsible for monitoring the Action Plan:</b>	Jason Lugg, Director of Nursing, Chair of Infection Control and Decontamination Assurance Group & Incident Review Group
<b>Date action plan created:</b>	13th January 2022

Item	Care/Service Delivery Concerns/Incidental findings/Recommendations	Action Required (SMART objectives to be used)	Lead responsible for completing the action	Date to be completed	Update on action/comments
1	<p><b>Communication with staff and patients/families</b> Communication mechanisms and involvement of staff and patients are regularly reviewed and adapted to meet needs.</p>	<p>1.1 Regular reviews of mechanism of communication with staff</p> <p>1.2 Further strengthen communication with patients and families during episodes of restricted visiting</p>	Jason Lugg, Director of Nursing	January 2022	<p><b>Completed –</b> Ongoing review of processes in place in line with national guidance. Monitoring of complaint related to communication and actions picked up via Patient Experience Operational Group.</p>
2	<p><b>Bed + Staff Moves</b> The Trust has more work to do to ensure patients receive care on the ward that best meets their individual needs first time, thereby preventing multiple and unnecessary ward moves.</p>	<p>2.1 Clear process for bed moves / outlying – Standard Operating Procedure</p>	Lucy Bates Interim Deputy Chief Nurse (Nov 2019-Feb 2021)	January 2021	<p><b>Completed:</b> Outlying Standard Operating Procedure review and updated.</p>
		<p>2.2 Development of a Standard Operating Procedure regarding movement of staff</p>	Andrea Bell, Interim Director of Nursing (Oct 2020-Feb 2021)	January 2021	<p><b>Completed:</b> SOP 'Deployment of nursing staff COVID' developed and in place and being adhered to where practically</p>

					possible.
		2.3 To develop a reporting and auditing mechanism that evidences the appropriate application of bed moves and identifies areas for further mitigation.	Fiona Baker, Lead Nurse for Infection Control	January 2022	<b>Completed:</b> This forms part of ongoing work with the Post infection Reviews.
3	<b>Infection Prevention Control Measures</b> The management of Infection Prevention and Control must continue to be everybody's business with PPE, distancing and other safety requirements still necessary to prevent the spread of the Covid-19.	3.1 Guidance and protocols to be regularly reviewed and updated in line with national standards.  3.2 Updated guidance/protocols to be communicated to all staff and incorporated into training and education programmes.  3.3 Regular links with the Associate Directors of Nursing	Fiona Baker, Lead Nurse for Infection Control	January 2022	<b>Completed:</b> Guidance and protocols will continue to be updated to reflect new evidence and best practice. These will continue to be monitored through the IPC Board Assurance Framework.  Delivery of Mandatory Training and associated compliance.  Hand hygiene audits
4	<b>Infection Prevention Control Resource</b> Increased availability of IPC specialist nurses to support the clinical areas	Review existing IPC team resource to identify additional requirements	Fiona Baker, Lead Nurse for Infection Control	October 2021	<b>Completed:</b> The team is now recruited to establishment.
5	<b>Duty of Candour</b> Investigation report to be shared with the patients family/carer	A completed report to be sent as outlined in the Duty of Candour letter to bereaved families	Lisa Vogwill, Head of Quality & Safety	February 2022	
6	<b>Sharing the report</b> Investigation report to be shared with wider	Link to report to be made available via all staff	Lisa Vogwill, Head of Quality & Safety	February 2022	

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